

Errors and Inquiries

It is important that you review your statement carefully and notify the Branch Manager of the office servicing your account immediately in the event you do not understand an entry on your statement or suspect an error. We will consider your statement correct unless we receive a written inquiry from you within 10 calendar days of the mailing of the statement to you. Any oral communications you have with Baird regarding your statement inaccuracies or discrepancies should be reconfirmed in writing to protect your rights, including your rights under the Securities Investor Protection Act. All correspondence regarding your statement should include: (1) your name and account number; (2) the date and a complete description of the entry or entries in question and why you feel that the entry or entries may be in error; and (3) detail regarding any oral communication you may have had with the firm regarding any entries in question prior to the mailing of your written correspondence.

Investment Objective

Contact your Financial Advisor immediately if there is a material change in your investment objective or financial situation. If Baird has discretion on your account, contact your Financial Advisor if you wish to impose or modify reasonable restrictions on the management of your account. Baird is not responsible for investment recommendations or decisions made without knowing about such changes or restrictions.

Pricing

The pricing of securities displayed on your statement is derived from various sources and in some cases may be higher or lower than the price you would actually receive in the market. If we cannot obtain a price, "N/A" appears. For securities listed on an exchange (such as the NYSE or NASDAQ) or otherwise actively traded, the prices reflect market quotations at the close of your statement period. For corporate, municipal and other fixed income securities, as well as other securities that are not actively traded, we rely on third party pricing services, or a computerized pricing model, which may consider numerous factors and employ evaluation methodologies (which may include recent trade information or price quotations) to provide a price, which may reflect market values that differ from prices obtained from other sources. Similarly, some annuity and insurance market values provided by outside sources are estimates. Under unusual market conditions, liquidity and valuations for many securities, including variable rate securities, auction-rate securities and cash alternatives may be adversely impacted. These securities may not be suitable to every investor, and like other investments, are subject to credit, market, interest rate, and liquidity risk. Not all such investments are federally guaranteed. There is no assurance that you could obtain the valuations shown on your statement in an actual sale. For current price quotes, please contact your Financial Advisor.

Ratings

Research ratings from Standard & Poor's and Moody's Financial Information Services may be displayed for certain securities. All ratings represent the opinions of the research provider, are subject to change, and should not be construed as representations or guarantees of performance. An outside vendor may have provided this information to us, and therefore we cannot guarantee its accuracy. Please consult your Financial Advisor for an interpretation of these ratings as they relate to your portfolio.

Cost Basis Information

Information provided with respect to cost basis is derived from transactions in your account or information supplied by you or your preceding custodian, if applicable. Although Baird maintains cost basis for each trade processed through us, your statement may display the net cost of your current holdings. There is no guarantee as to the completeness of cost basis information or the gain and loss information provided on this statement. Certain transactions may have complex tax ramifications that may require adjustments to the cost basis of assets acquired and/or sold. These transactions include reorganization activity (mergers, acquisitions, spin-offs, etc), wash sales and post year-end cost basis adjustments. When reporting your cost basis information, please see the tax information below. Cost basis associated with covered securities in taxable (reportable) accounts will be reported to the IRS in the year of sale. Please consult a tax advisor for guidance in handling these transactions.

Tax Information

Tax information is reported based on the best data available at the time the statement is created. Certain post year-end adjustments may change the tax information presented. When reporting your tax information, please rely exclusively on substitute Form 1099-B that you will receive from us for your taxable (reportable) accounts. Federal law subjects you to withholding and/or penalties if you fail to provide us your Social Security Number or Employer Identification Number. Taxable dividends are segregated into Qualified and Non-Qualified income. In order to take advantage of the reduced rate, you must determine if you meet the QDI holding period requirement for each payment. Distributions paid by mutual funds, closed-end funds, real estate investment trusts and unit investment trusts may be reflected as non-qualified income and subsequently changed after year-end based on the Issuers tax reclassification information.

For Retirement Accounts, the Cost Basis Information and Tax Information sections are provided for informational purposes only; Form 1099R will report distributions from your retirement account.

Assets Not Held at Baird

You may purchase certain assets through Baird which will be held at a custodial institution other than Baird (see "SIPC Protection"). Where available, we include information about these assets, which are identified by a pound sign (#) on your statement. If securities or other assets are held by a custodian other than Baird, you should review all account statements provided by such custodian and compare those account statements to account statements provided by Baird. The custodial institution is responsible for providing year-end tax reporting information (Form 1099) and separate periodic statements, which may vary from the information included on your Baird statement because of different reporting periods. Baird "Premier Statements" may also reflect other assets "not held" at Baird, in addition to those held by a custodial institution. These assets are also identified by a pound sign (#) on your statement. The value and nature of these assets are generally provided by you. Baird does not guarantee the accuracy of the information provided on this statement with respect to the quantity, value or cost basis of any assets "not held" at Baird. Baird will not be responsible for any investment or other decisions you make based upon information on this statement pertaining to assets held at a custodial institution other than Baird or other assets "not held" at Baird.

Physical Certificates

Corporate actions involving physical certificates will be processed by Baird on a best efforts basis and may be subject to a processing fee. Baird will not be liable for any damage, loss, cost or expense, including lost profits, that you may incur arising directly or indirectly from circumstances beyond Baird's reasonable control including, without limitation, actions or failures to act of third parties unaffiliated with Baird.

Lost Certificates

In the event your statement indicates that securities were delivered out of your account and you have not received them, it is understood that you will notify Baird immediately in writing. If written notification is received within 120 calendar days of the mailing of the statement to you, replacement will be made free of charge. Thereafter, a fee for replacement may apply.

Transaction Dates

All securities transactions are reflected on a trade date basis.

Mutual Fund Investing

It is important that you fully understand the costs of investing, share class alternatives and breakpoint discount opportunities as well as revenue sharing and other compensation Baird may receive on your mutual fund investments. Information on these topics may be found in your fund's prospectus, at our Web site, www.rwbaird.com/mutualfunds or by contacting your Financial Advisor.

Free Credit Balances

A free credit balance in any account will be paid to you on demand, in the normal course of business, along with any fully paid securities to which you are entitled, and any securities purchased on margin upon the full payment of any indebtedness to Baird. Free credit balances are not segregated and may be used in our business, subject to the limitations of Rule 15c3-3 under the Securities Exchange Act of 1934.

Estimated Annual Income and Yields

Estimated annual income and yields are calculated by annualizing recent distributions and may not reflect historical experience or predict future results. The actual income and/or yield may be lower or higher than the estimated amounts. The estimated yield only reflects the income generated by an investment and may change based on price fluctuations. Certain types of securities could generate returns of principal or capital gains, which would cause the estimated annual income and yield amounts to be overstated. An outside vendor may have provided this information to us and therefore we cannot guarantee its accuracy. The yield information for money market funds is based on historical performance and therefore future yields will fluctuate. Carefully read the prospectus which is available through your Financial Advisor.

Margin Accounts and Margin Account Interest Charges

If you have a margin account, this is a combined statement of your general account and a special miscellaneous account maintained for you under Regulation T issued by the Board of Governors of the Federal Reserve System. The permanent record of the separate miscellaneous account required by Regulation T is available for your inspection upon request. If you have applied for margin privileges and have been approved, you may borrow money from Baird in exchange for pledging assets held in your account as collateral for any outstanding margin loan. The amount you may borrow is based on Regulation T, Baird's internal policies, and the value of securities held in your margin account. Securities held in a margin account are identified by the letter "M" on your statement. Baird reserves the right to limit margin purchases and short sales and to alter its margin requirements and due dates for house or other margin calls in accordance with the firm's guidelines, market conditions and regulatory margin requirements. Distributions made from securities loaned to a third party over a dividend record date may be reported on substitute Form 1099 MISC as substitute payments and will be taxed at ordinary income tax rates. The margin interest period includes the second last business day of the prior statement period through the third business day prior to the last day of the current statement period. The margin interest charge is computed by multiplying the rate of interest by the average net daily settled debit balance and a fraction, the numerator of which is the number of days the debit balance existed, and the denominator of which is three hundred sixty (360). The rate of interest is determined by the cost of borrowing money and other factors and is subject to change without notice. The average net daily settled debit balance includes any settled credit and settled debit balances in your cash and margin accounts during the period.

Late Charges

If transactions in your account result in a debit balance in your cash account and you do not make payment by the settlement date, you may be subject to interest and/or late charges.

Schedule of Fees and Service Charges

Please see our Web site, www.rwbaird.com, or contact your Financial Advisor for a schedule of fees and service charges which may pertain to your account.

Early Redemption

Fixed income securities and preferred stocks held by Baird in nominee name, which are called by an issuer for partial early redemption will be chosen by automated random selection. Therefore, your fixed income securities or preferred stocks may be called entirely, partially, or not at all. Additional information pertaining to the procedures used for automated random selection is available upon request.

Option Accounts

Option transactions are subject to the following: 1) Commissions and other charges related to the execution of option transactions have been included in confirmations of such transactions previously furnished to you, and will be made available promptly upon request; 2) You should advise us promptly of any material changes in your investment objective or financial situation; and 3) Assignment notices for option contracts are allocated among customer short positions pursuant to an automated procedure which randomly selects from among all customer short option positions those contracts which are subject to assignment, including positions established on the day of assignment. Additional information pertaining to the procedures used for automated random selection is available upon request.

Payment for Order Flow

Baird receives payment for order flow for certain executed market or marketable limit option orders under 251 contracts. Payment for order flow is not received for orders in any other securities. Detailed information regarding payments received on specific option orders is available upon request through your Baird Financial Advisor.

Services Offered

Baird offers several types of investment advisory accounts with varied fee structures and features. Baird also offers brokerage accounts on which commission is charged on a per trade basis. It is important that you fully understand the characteristics of the accounts and services provided to you by your Financial Advisor and the account options available when investing through Baird. The characteristics and costs of each type of account are available through your Financial Advisor. Actual fees charged to your account for the services provided are detailed in your client statements. Commissions charged on brokerage accounts are disclosed as required on your transaction confirmations. Please consult with your Financial Advisor in the event you have any questions regarding charges to your account, the services provided or account options available.

Baird Information

A Consolidated Statement of Financial Condition of Robert W. Baird & Co. Incorporated is available at our Web site, www.rwbaird.com. A copy will also be mailed to you upon request.

SIPC Protection

Baird is a member of the Securities Investor Protection Corporation (SIPC). SIPC protects securities customers of its members up to \$500,000 for cash and securities held in each account for which you act in a separate capacity. Up to \$250,000 of that coverage may be applied toward uninvested cash. For more information, please see www.sipc.org. Baird also provides coverage in excess of SIPC limits through an insurance policy through Lloyd's of London, with an aggregate coverage limit of \$250 million for all eligible Baird claims. The policy has a sublimit of \$1.9 million per customer for cash awaiting reinvestment. Please see rwbaird.com or contact your Financial Advisor for details.